ZEHRA KARATAS

QA ENGINEER

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Computer Engineering graduate and QA Engineer with hands-on experience testing an AI-powered SaaS platform for hiring and organizational transformation end-to-end. Combines a software engineering background with daily use of AI tools to design AI-integrated, structured and repeatable test processes, and reports findings to developers with clear evidence. Experienced in working directly with customers and product teams. Open to QA Engineer, QA Automation and related software roles.

SKILLS

QA & Testing: Manual, exploratory and regression testing, acceptance testing, defect reporting and tracking, localization testing, Agile (sprint-based)

AI-Integrated Testing: AI-assisted test workflows and agents (Claude Code), Playwright (TypeScript) automation

Tools: Jira, Figma, Git/GitHub, SQL, Docker

Development: Python, JavaScript/TypeScript (React), PHP (Laravel), C#/.NET, Dart/Flutter

Languages: Turkish (Native), English

WORK EXPERIENCE

QA Engineer & Customer Success Associate, Reperi *San Francisco, USA (Remote)* **Jul 2026 – Present**

- Test the platform end-to-end (Talent, Me, Backup) on beta and production: verify tickets against acceptance criteria, test beyond the written scenarios and confirm fixes reach production without regression.
- Turn business needs into clearly described Jira tickets and track them through resolution; report defects with reproduction steps, environment, expected vs. actual behavior and evidence.
- Design and run an AI-integrated testing process combining AI agents, browser automation (Playwright, TypeScript) and reusable workflows for exploratory testing, defect capture and reporting, with production guardrails.
- Act as the bridge between customers and the product team: take customer requests, investigate customer issues, manage the resolution process with the technical team and consult the relevant person on business decisions when needed.

Full-Stack & Data Intern, Shipsgo *Izmir, Türkiye* **Sep 2025 – Dec 2025**

- Built Python scraping and data-cleaning workflows (Selenium, BeautifulSoup, pandas) that produce validated mailing datasets; worked on backend (PHP/Laravel, MySQL) and frontend (React, TypeScript) components.

Business Analyst Intern, Bimar IT Services (ARKAS) *Izmir, Türkiye* **Summer 2023 & 2025**

- Took part in business analysis and requirements processes in a corporate IT environment, learning how business needs become technical requirements; developed a small logistics tracking platform with .NET and React.

Project Management Intern, SCA Social (TNC Group) *Istanbul, Türkiye (Remote)* **Apr 2025 – May 2025**

Backend Intern, Mese Bilisim *Manisa, Türkiye* **Oct 2022 – Mar 2023**

PROJECTS

CoopAdmin, Cooperative Management Dashboard (freelance)

- Built an admin panel for managing companies, employees and producers (CRUD, dashboard, Excel export) with React 19, Vite, Tailwind CSS, ASP.NET Core Web API, Entity Framework Core and SQL Server (Docker).

CityPulse, City Issue Reporting App (Graduation Project II)

- Flutter app for reporting city issues: map, photo upload, Firebase Authentication, Firestore and admin screens.

WellGo, Personalized Travel Recommendation App (Graduation Project I)

- Implemented content-based filtering from user inputs and destination attributes; contributed to the recommendation pipeline in a team.

EDUCATION

Celal Bayar University, B.Sc. in Computer Engineering *Manisa, Türkiye* **Oct 2020 – Dec 2025**

Namık Karamancı High School, Science Track *Antalya, Türkiye* **Sep 2015 – Jun 2019**

ACTIVITIES

IEEE Computer Society, Vice Chair – organized student workshops and coordinated teams **Feb 2022 – Oct 2023**

Work and Travel Program, USA – cultural exchange and work program **Jun 2024 – Oct 2024**

CERN Science Tour, Switzerland – visited as a high school science delegate **Aug 2017**